

Owl Creek Water District
General Water System/Rates Guidelines and Summary – June 2023

WATER TAP FEES

Residential Domestic - At Cost

Commercial - \$7,500

Administrative fee - \$360 payable prior to initiating service.

MONTHLY FEES

1. Residential (3/4" meter)

- a. \$135 per month for active users up to 3,000 gallons.
- b. \$7.00/month/1,000 gallons additional use between 3,001 - 5,000 gallons
- c. \$8.20/month/1,000 gallons additional use between 5,001 - 10,000 gallons
- d. \$9.60/month/1,000 gallons for all additional metered use.

2. Commercial (1" meter)

- e. \$170 per month active users - up to 5,000 gallons.
- f. \$8.20/month/1,000 gallons additional use between 5,001 -10,000 gallons
- g. \$9.60/month/1,000 gallons for all additional metered use.

\$55 minimum monthly service charge for taps in ground purchased after 12/1/15, whether tap is active or inactive, and all existing or new users who turn off their water service. Subject to changes periodically at the discretion of the Board. Payment is due within 30 days of billing.

LATE FEES

Customers will be contacted by mail with late notices when the Aging Report shows customers are 31-60 days in arrears and shut-off/legal action notices when the report indicates 61-90 days. In both cases, payment is expected within ten (10) days. Late fees of \$10.00/month will begin with the late notice and may be waived if payment is received within 10 days. If the customer has extenuating circumstances, the Board may, at their discretion, set up a payment plan. In all cases, some portion of the payment must be received to avoid shut-off or legal action, but the Board must hear from the customer. If an active customer fails to respond to a shut off/legal notice within 10 days, water will be shut off. At that point, the customer will be charged the shut off fee, the turn on fee, and late fees to have water reinstated. If an inactive customer fails to respond to the shut off/legal notice within 10 days, legal action will begin. If any legal action is required for active or inactive customers, all legal fees will be passed on to the customer, and late fees will not be waived.

TURN ON/TURN OFF FEES

The District will charge \$75.00 each time a water meter is either turned on or off as requested by customer or for ANY discontinuance of service including non-payment of bill within ten (10) days of receiving a shut-off notice. Inactive tap fees will continue to incur minimum service charge even though the service is shut off.

SERVICE CALLS

The District will charge \$75 if the Water Operator goes to the customer's home at their request. All Owners shall keep their service pipes, connections, and other apparatus in good repair and protected from frost and water damage at their own expense.

BILLING FEES

There will be no charge for invoices sent by email. There will be a charge of \$1.50 for mailed invoices.